

WELGELEGEN



An additional benefit offered by our security service provider (Niqua Security) at no extra cost to residents, is the Cell Panic Response which can be activated by users in emergency situations on a 24/7 basis. A pre-programmed speed dial is installed on the cell phone of residents which can be used to alert the Niqua Control Centre of an emergency situation and generate a response by Niqua to address the situation. Interested residents should kindly contact the Security Supervisor (security@welgelegenestate.co.za) in order to register their cell phone numbers for the service with Niqua. **Only two** cell phone numbers per Welgelegen household can be registered.

The system works as follows:

- You are provided a number to store on your cell phone (preferable speed dial)
- On phoning the number, a USSD code is enacted
- This prompts a "Please Call Me" at Niqua Security Control Room
- Niqua Security Control Room phones back to enquire about the emergency
- If the call is unanswered by you, Niqua Security will trigger some sort of response.